

# IT Consultancy and Assistance

## Summary

### Call for Nomination

#### **Purpose**

The objective of this call for tender is to provide **high level consultancy and assistance** in those domains:

- CITRIX
- MICROSOFT technologies
- VMware
- Netapp Storage
- CISCO
- HP Servers and storage
- Checkpoint
- Oracle
- Linux REDHAT

#### **Background**

In the past years ITER IT has implemented deep technologies on its system environment. Although the daily administration is done by ITER admin staff, ITER needs to get assistance on a high technical level on the following technologies:

- IBM / HP for the servers
- IBM / HP/ NetApp for the storage systems
- Microsoft SQL server / Oracle for databases
- Microsoft for server operating system / Webserver/ Active directory
- CISCO / Checkpoint for network and firewalling systems
- Linux Redhat

#### **Scope of work :**

- Provide assistance, consultancy and small project management for unplanned actions (less than 48h before) based on an emergency

- Provide consultancy for unplanned actions (more than 48h before) on at least one of the domains listed above. The consultancy includes advising, expertise, but also some complete projects like migration and installation.
- Provide project management, taking charge of all the tasks related to a project, not only the lead, but also the technical tasks needed by the project.

## **Timetable**

The tentative timetable is as follows:-

Call for Nomination	April 2010
Call for Pre-qualification (if needed)	May 2010
Call for Tender	May 2010
Tender submission	June 2010
Start of Contract	July 2010

## **Additional Information**

Participation is open to all individuals, companies or consortia which are legally registered in one or more of the ITER Member States. A consortium may be either a permanent, legally-established grouping or a grouping which has been constituted informally for a specific tender procedure. All members of a consortium (i.e. the leader and all other members) are jointly and severally liable to the ITER Organization.

The consortium groupings shall be presented at the tender submission stage. The consortium cannot be modified later without the approval of the ITER Organization.

More information on ITER Organization Procurement process can be found at:

<https://www.iter.org/org/team/adm/proc/Pages/Welcome.aspx>